

Toilet rental guidelines

Dear Customer

Delivering the most outstanding quality and service is our main concern and for our toilet service that is no different. To achieve our quality goals, we believe that you, as our respected client, can help us by strictly applying to our corporate rules. We therefore ask you to respect these rules:

Important cleaning conditions:

- ✓ Any toilet must be accessible at any time for our personnel, where the maximum allowed distance between our driver's truck and the toilet is 5 meters. For safe operations, the area around the toilet must be free of obstacles, especially between our cleaning vehicle and the toilet. (Suction arm is maximum 5m long).
- ✓ DO NOT TROW ANY ITEMS IN THE TOILET OTHER THAN ITS ORIGINAL PURPOSE! Items such as towels, underwear or other clothing, bottles, cans, ..., do damage both lavatory as the cleaning equipment. Any damage or extra labor caused by found objects other than the original purpose will be accounted for and charged directly via the rental contract.
- ✓ Whenever required to lock the toilet, we kindly ask to always use a combination lock. Please provide the unlock code to our planning department at least 48 hours prior to the cleaning visit. If requested a combination lock can be provided by Wim Verhuur for an additional charge of 1€ per week.
- ✓ When moving the toilet from its original drop-off location we ask you to notify our services 48 hours prior to the scheduled cleaning visit. Our staff will require the new address and update the original rental contract. This avoids the unnecessary searching by our drivers, potentially leading to dangerous situations

Important pick-up conditions:

- ✓ A rental stop should always be notified by e-mail at werftoilet@wimverhuur.be, confirming the end of the rental. From that moment on Wim Verhuur will schedule the pickup of the toilet.
- ✓ Upon collection, the toilet must be placed in such way that it is easily accessible by our collection vehicle. Do note that the surrounding must be free of all obstacles at all times.

Any additional costs by non-compliance to the above rules, possibly leading to damages or lost time can lead to additional charges being booked on the rental contract.

Wim Verhuur and especially our drivers thank you in advance for your cooperation.

Your drop is our job!

Kind regards

The toilet-team