



Guidelines for Toilet Rental

Wim Verhuur attaches great importance to quality and service. This also applies to our toilet department. We consider a clean toilet to be an essential basic need. In order to ensure the highest possible quality of our services, we kindly ask you to take the following guidelines into account.

Delivery / collection

Toilets are delivered and collected free of charge if placement and/or collection can take place during the weekly cleaning route.

If you require faster delivery or collection, this can be arranged upon payment of a transport fee, depending on the transport zone in which you are located.

When ordering your toilet, we always ask for a clear description and/or a photo of the location where the toilet must be placed. In the absence of these guidelines, we cannot be held liable for delivery to an incorrect location or for any costs resulting from this.

Accessibility

The toilet must be accessible to our drivers at all times. This means that our driver must be able to position the truck within **a maximum distance of 5 metres** from the toilet (the suction hose is a maximum of 5 metres long).

In addition, the space between the truck and the toilet must be free of obstacles so that all operations can be carried out smoothly and safely. This applies to delivery, cleaning, and collection.

Use

Apart from human waste, the toilet may only contain toilet paper.

Sanitary towels, underwear, clothing, bottles, cans, plastic, or any other waste are **strictly prohibited**.



Permits

As a customer, you are always expected to be in possession of the necessary permits for placing a toilet at the location you have specified. The permit must always be requested in good time and must be **valid from one week before the scheduled delivery and installation up to and including one week after deregistration**, in order to allow sufficient time for collection.

For more information regarding the required permits, you can contact your local municipality. In the event of violations of this permit requirement, all resulting costs will be charged to the customer.

Safety and damage

As the renter, you are always responsible for safety during the rental period. Under no circumstances may the toilet cause any inconvenience or pose a risk to bystanders or passers-by. The toilet must be positioned in such a way that, in the event of strong wind gusts, an opening door cannot hit passers-by.

Signage is also the responsibility of the customer.

No machinery breakdown insurance applies to our toilets. As a customer, you are therefore fully liable for any damage to or theft of the toilet. We strongly recommend securing the toilet at all times against storm damage or theft.

If you use **a lock to secure** the toilet, we ask that you always choose a combination lock. The code of this lock must always be communicated to our planning department in order to ensure proper cleaning.

(A lock can also be rented at an additional cost of €1 per week.)

Relocation of toilets

If you move the toilet yourself during the rental period, we ask that you clearly inform us so that cleaning can be scheduled correctly. If this is not communicated in time, an unnecessary trip will be charged at the rate of one week's toilet rental.

When relocating the toilet, it must always be placed in a correct and safe location, and all permits for this new location must also be in order.

If the above guidelines are not followed, all resulting costs will be charged to the customer.